CONTRA COSTA COUNTY LIBRARY COMMISSION
AGENDA ATTACHMENT 2

MEETING DATE: Thursday, May 28, 2015
AGENDA ITEM #: 9
ITEM: CORRESPONDENCE

RECOMMENDED ACTION:

None.
This message was submitted to the Library Commission.

emailmessage: This message was submitted to the Library Commission.

subject: Commission mail, to: Judi Waterson - Reverse Required Reading

to: ccclibcommission@ccclib.org

comments: Hi Judi, here's the letter outlining the Reverse Book Report. I'm so glad you're participating in this round! I would be happy to recommend a book to you if you'd like. I can have it here at the Concord Library, just let me know! Thanks, Lynne

April 30, 2015
Dear Judi,
You have been hand-selected to participate in a reading challenge being put on by the Concord Library.

Because of your significant place in our community, we feel that your participation will have a positive impact with local teens.

This unique program, pairing local, well-known community members with one of our most popular teen novels is an opportunity for teens to see respected adults and community leaders reading and recommending books that are important to teens. Your participation shows our local teens that you care about books they enjoy reading, and that you are committed to a lifelong relationship with our library! What a fantastic gift - thank you so much!

If you choose to accept this honor, please contact Lynne Noone, Adult Services Librarian at the Concord Library, 2900 Salvio Street, 646-5109, or lnoone@ccclib.org

We would love for you to help us make this a true community event.
Please let me know if you are interested.

What’s Required:
Read a Book:
• Sit back, relax and enjoy a work of teen literature

Answer the Following Questions:
• Describe the book in one sentence
• Did you like the book?
• How was it different than you expected?
• If someone likes this book , they might like...(could be anything, a movie, an adult book, a magazine, TV show, whatever)

Strike a Pose:
• Take a photo of yourself with your book, or stop by the library and we
will be happy to take your picture

Send it in:
• Send your answers to the above questions and your photo to Lynne Noone at lnoone@ccclib.org by June 1st (sooner is OK too)

Check it out:
• See your post and others on our Teen Facebook Page (contra costa county library teen zone), and Instagram Page (CCCLIBTEENS)
• We’ll also be featuring the Reverse Required Reading reviews on the wall in the teen section of the Concord Library. Come by anytime, we’d love to say thanks in person. Thanks so much

Lynne Noone
Adult Services Librarian
Concord Library
925-646-5109

Name: Lynne Noone
emailaddress: lnoone@ccclib.org
spambegone: Library
phone:

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Hello Mr. [redacted]

The Library has received and reviewed your emails to both the Library Administration email account and the Library Commission email account on March 17th, 18th, and 19th.

We are sorry to hear that you are having a difficult time at the library. All library staff are expected to display the highest level of professionalism in each and every encounter. Gail McPartland, Deputy County Librarian, has been at the Concord Library to speak with staff about this topic and other topics that you have brought up.

Going forward, you are welcome to bring concerns about anything at the Concord Library to the immediate attention of the front desk staff as well as emailing Library Administration. Library staff are always pleased to help and listen.

Thank you,
Jessica

-----Original Message-----
From: [redacted] Sent: Thursday, March 19, 2015 8:45 PM
To: Library Commission
Subject: Commission mail, librarians cursing

This message was submitted to the Library Commission.

emailmessage: This message was submitted to the Library Commission.

subject: Commission mail, librarians cursing

to: ccclibcommission@ccclib.org

comments: there was a librarian who was cursing in the library she said mother [redacted] and the staff are again breaking the rules and cursing in the library i assume you already had a conversation with them about education library rules but again they break the rules by cursing and i heard a librarian say she was going to give some one a knuckle sandwich you need to have a talk with them again about educate they have already been corrected one on rules and regulations as librarian and they did it again breaking the library rules

Name: [redacted]

emailaddress: [redacted]

spambegone: library

phone: 9254709061
Dear Mr. [Name],

Thank you for your email regarding library computers. As stated in the Contra Costa County Library Policy for Access to and Use of Library Electronic Resources (posted on the library website http://ccclib.org/policies/internetpolicy.pdf), "The library provides collections, resources, and services to meet the cultural, informational, recreational, and educational needs of Contra Costa County's diverse community." The library does not limit any content using filters or any other software except those found on computers in children's areas.

Since the library does not limit Internet access, the Library has established rules intended to protect all who use the library and its resources. Included are these two items:

• The Library's workstations are in public areas. Since others may be involuntarily exposed to what is viewed, the Library asks that each user exercise good judgment and consideration of others. If library staff become aware of subject matter that would interfere with the maintenance of a reasonable and comfortable environment for the public, the Internet user will be asked to end a search or change a screen.

• The Library wishes to make the Internet and all computer resources available to anyone who respects the rights and property of others, and who abides by these procedures. Failure to consider the rights of others may lead to the loss of computer privileges for a finite period.

A complete copy of the rules can be found on the Contra Costa County Library website at http://ccclib.org/policies/webrules.html.

Thank you for your ongoing concern about library computers and internet access. If you have other concerns, please contact library staff at your local library.

Gail

Gail McPartland
Deputy County Librarian - Public Services
Subject: Web mail, pornorgahy

Here is a message sent to libadmin

eemailmessage: Here is a message sent to libadmin

subject: Web mail, pornorgahy

to: libadmin@ccclib.org

comments: you are able to access your computer and watch or look at pornography as long as you don't put it directly into the link you able to bi pass security of the library computer and view these adult websites and we need to make sure this is not accessible

Name: [redacted]

email address: [redacted]

spambegone: library

Library_card: 21901021951326

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