CONTRA COSTA COUNTY LIBRARY COMMISSION
AGENDA ATTACHMENT 3

MEETING DATE: Thursday, March 24, 2011

AGENDA ITEM #: 9

ITEM: CORRESPONDENCE

RECOMMENDED ACTION:
- None
Email Log Entry

Your changes have been saved. The status has changed. If this issue was assigned to anyone, they also received a copy.

Ticket # 1786

Date of original Email: 1/31/2011

Text of Email:
Commission mail, cell phones in the library
to: ccclibcommission@ccclib.org

comments: A friend told me that she was in the Dougherty Valley Library last week and people were answering their cell phones and talking loudly. When she asked one patron to be quiet the adult woman berated her for interrupting her call. She could not use the computers because there was a man talking loudly on his cell phone. She said she only saw one librarian and she did not want to bother her because she was very busy.

What is the correct procedure here? Is having conversations on cell phones allowed?

I always turn my cell phone to mute when I enter the library.

Name: Jan
eemailaddress: jtslochan@aol.com

Assigned to: McPartland, Gail

Status: Closed

Reply Date: 2/1/2011

Reply:
Hello Jan,

Thank you for your message regarding cell phone use in the libraries. There is not a specific policy prohibiting cell phone use in the libraries. All behaviors, including loud talking or excessive noise, are addressed in the Contra Costa County Library Standards of Behavior. Here is a link to the behavior policy which we have posted on the library website.


Should you or your friend encounter loud talking, inability to use
library equipment or any other activity that impedes your library visit then you should speak with library staff immediately. Staff is here to create welcoming, productive and safe experience for all.

Best regards,

Gail

Gail McPartland
Deputy County Librarian / Public Services

Additional Notes: 

Last Updated: 2/1/2011
February 4, 2011

Governor Jerry Brown
State Capitol
Sacramento, CA 95814

RE: Public Library Fund

Dear Governor Brown:

As Chair of the Contra Costa County Board of Supervisors, I am writing to ask you to preserve and maintain the Public Library Fund (PLF) in the state’s FY 2011-12 Budget.

It is recognized that our state is facing perhaps its toughest fiscal challenge ever. However, this line item in the budget, which has been slashed by over 75% since 2000, provides critically needed operating funds for cash-strapped public libraries.

Public libraries throughout the state are being used more than ever. In Contra Costa County, hundreds of people come to the public library every day to perform job searches on the library’s free internet computers, seek help with their resumes, as well as file for their unemployment benefits. In addition, hundreds of people learn to read each year through their literacy services.

Indeed on October 23, 2010, over 1,000,000 people went to all California libraries to further their education and to obtain the information they need to survive this Great Recession. Truly, public libraries are part of the economic solution and are as important to our state’s infrastructure as good schools and roads.

Again, I urge you to preserve and maintain the Public Library Fund’s current funding in your 2011-12 Budget.

Sincerely,

[Signature]

GAYLE B. UILKEMA
Chair, Board of Supervisors
cc: Members, Board of Supervisors
D. Twa, County Administrator
C. Christian, Nielsen, Merksamer, Parrinello, Gross & Leoni
March 8, 2011

Carol Brown, Chair
Contra Costa County Library Commission
1750 Oak Park Blvd
Pleasant Hill, CA 94523-4412

Dear Ms. Brown:

Thank you for your letter regarding your concerns with the Governor’s budget proposal to eliminate funding for public libraries and literacy programs.

As you know, the Governor has proposed to eliminate General Fund support for the Public Library Foundation, California Library Literacy and English Acquisition Services, and the California Library Services Act, for a General Fund savings of $30.4 million. In Fiscal Year 2009-10, the Contra Costa County Library received $408,000 from the state to provide these programs. As you are aware, California has a budget deficit of $25.4 billion, but please know I recognize the educational value of these programs.

As your elected representative, in the California State Assembly, it is important that I hear from my constituency on how the state budget will impact our community. The information that my office receives from constituents such as yourself is a significant consideration in my legislative decisions.

Thank you for sharing your concerns with me and please know that I will keep your thoughts in mind as the budget comes to the Assembly floor for a vote. Please feel free to contact my office anytime for assistance or for more information at 925-521-1511.

Sincerely,

Susan A. Bonilla

Susan A. Bonilla
Assemblywoman, 11th Assembly District
February 23, 2011

Ms. Carol Brown
Chair
Contra Costa County Library Commission
1750 Oak Park Blvd
Pleasant Hill, CA 94523-4412

Dear Ms. Brown:

Thank you for contacting my office regarding your concern about California’s budget cuts and your specific concern over cuts to the Public Library Fund. I appreciate you taking the time to write me on issues mattering most to you.

The Governor recently released his budget proposal and we have been working diligently to review his plan. As you are well aware, the State is facing an almost $26 billion budget deficit. Many sectors and programs are threatened with elimination and/or cuts. The Governor and legislators, including myself, are faced with difficult decisions of which programs are most vital and necessary considering the State’s fiscal health. As you know, the education budget also includes the California State Library and funding for local libraries. The Governor’s budget proposal would eliminate state support for local libraries, for savings of $30.4 million (Public Library Foundation - $12.9 million, California Library Services Act - $12.9 million, California Library Literacy and English Acquisition Services Program - $4.6 million). Whether these cuts will ultimately be included in the final budget is unknown at this time. To view all of the Governor’s budget proposals, please visit www.dof.ca.gov. Rest assured, your thoughts on this issue have been logged and will be taken into consideration as we continue to work on the budget.

Once again, thank you for contacting me with your concern about this issue. If I may be of further assistance on any other state-related matter, please do not hesitate to contact me at either of my offices. It is an honor to represent you in the State Senate.

Sincerely,

Bob Huff
Senator, 29th Senate District
CONTRA COSTA COUNTY LIBRARY COMMISSION
AGENDA ATTACHMENT 4

MEETING DATE: Thursday, March 24, 2011
AGENDA ITEM #: 10
ITEM: REPORT FROM COUNTY LIBRARIAN

RECOMMENDED ACTION:
- None
ANNOUNCEMENT OF LIBRARIAN SELECTION

The Board of Supervisors has approved the appointment of Barbara Flynn to the position of County Librarian. Flynn, currently Deputy Director of San Diego County’s library system, will take the helm of the thriving 25 branch operation on March 14, 2011.

Flynn’s responsibilities in San Diego County have been wide ranging, covering administrative, circulation, facilities and program services for the 33 branch system that serves more than 3 million residents. She has also been involved in the strategic planning efforts for San Diego’s library. She has overseen the capital projects for San Diego, including two new facilities that have opened in 2011, with more on the horizon for this year. Flynn held prior posts in the Orange County and the City of Anaheim, as well as in several Illinois cities. Her background includes dual Master of Arts degrees in both Education and Library Science.

Flynn will be filling the role so well-defined by recently retired Librarian Anne Cain. Cain’s 21 year tenure in the library system, including a dozen years in the top spot, was marked by expansion and innovation for the Contra Costa library system. Over the past decade, circulation increased by more than 100% during a period when the population growth was less than 6%. New facilities have been built, and the libraries have been redefined to offer more services than simply checking out books.

County Administrator David Twa’s selection of Barbara Flynn, after a nationwide recruitment, was approved by the Board of February 15, 2011.
CONTRA COSTA COUNTY LIBRARY COMMISSION
AGENDA ATTACHMENT 5

MEETING DATE: Thursday, March 24, 2011

AGENDA ITEM #: 11 A

ITEM: LIBRARY FUNDING ADVOCACY

RECOMMENDED ACTION:

- Commissioner Smith will lead the discussion on Library funding advocacy.
FIVE LEADERSHIP ROLES FOR LIBRARY TRUSTEES

About this Leadership Brief Library boards of trustees carry out governing, policy, and planning activities to guide public libraries in communities throughout the country. In these turbulent times—when libraries face shrinking resources, demands for new technology services, and changing community expectations—trustees are much more than members of a traditional governing body. They are strategic leaders who serve as visionaries, community connectors, fundraisers, public voices, ambassadors, and persistent champions.

While library services are sometimes considered discretionary when it comes to allocating limited public funds, today’s library is an essential community resource that strengthens economic vitality, improves literacy, supports workforce development, and bridges the digital divide. As community leaders who understand the dimensions of modern library services, trustees can be the voice that shifts the library’s position among decision makers and funders from discretionary to essential.

This Leadership Brief describes the five critical roles elected and appointed trustees play in shaping the 21st-century library. These roles emphasize how trustees help define the public library’s place in the community, ensure that the library stays connected to community needs and interests, and generate support for the library’s long-term future.

The 21st century library Trustee:

1. Governing roles
   - Hire and evaluate the library director
   - Monitor and evaluate the overall effectiveness of the library
   - Set library policies
   - Review and adopt the annual budget
   - Develop long-term library plans
   - Advocate for the library
   - Communicate regularly with the library director
   - Conduct the affairs of the board at regularly scheduled meetings

Trustee Governing Roles

Just as the 21st century library is broadening its impact, expanding its reach and deepening its community connections, library trustees must follow suit, both as a collective governing body and as individuals with community influence. Often it is the trustees’ work outside the library—the spontaneous connections in non-library settings, the passionate commitment to the library every day, the visible support for the library and its director, the willingness to talk about the library regularly—that offers the greatest value and the most promising results.

In addition to the traditional governing responsibilities, five leadership roles that trustees carry out to support the 21st-century public library are:

1. Visionary—crafting and supporting implementation of a long-term vision to strategically position the library throughout the community;
2. Connector—expanding the library’s circle of influence in the community by building relationships and creating productive partnerships;
3. Fundraiser—advocating for the library’s budget with financial decision makers and acting as a force for fundraising;
4. Voice—being a visible, consistent, reliable, determined, and loud voice for the library in the community;
5. Team Player—working together to strengthen the influence of the library board and ensure representative participation when board vacancies occur.
Library Trustee as Visionary
Working closely with the library director, trustees help craft and support implementation of a long-term vision that will strategically position the library throughout the community. A range of social, economic, environmental, and technological trends have influenced the services, direction, and vision for public libraries. A library's ability to anticipate and respond quickly to emerging trends will strengthen its position in the community and build sustained support.

Trustees help shape and implement the library's strategic vision by:
- being familiar with and committed to long term plans and strategies;
- paying attention to and sharing local trends with the board and staff to assess their potential impact on library services;
- supporting creative and visionary action plans recommended by the library director;
- listening to the community to connect emerging interests and needs with library services;
- talking about the library vision and strategic plan whenever and wherever possible to increase public awareness of the library's capacities, services, and long-term role as an essential—not discretionary—community asset;
- encouraging and supporting attention to both visionary planning and efficient day-to-day operations to ensure that the trustees and the library staff collectively keep an eye on the future.

Library Trustee as Connector
Trustees help expand the library's circle of involvement and influence by serving as a bridge between the library and the community. Their broad knowledge of library services and capacities, combined with their deep professional and community connections, can bring new library users, supporters, and champions to the fold. Even more important, these connections will open doors and help the library director get to the tables where important community decisions are made.

Many community and government leaders have acknowledged that they did not recognize the library's potential to support major community initiatives until someone offered it as a resource. From supporting early literacy efforts to providing services to seniors—and everything in between—public libraries build their services and create their program agendas around the needs of the community.

Trustees help broaden the library's circle of influence by:
- raising awareness of library services, capacities, plans, and place in the community;
- recognizing and promoting the public library as a resource that has expertise and capacity far beyond lending books,
- attending public meetings such as the city or county council to network with decision makers and learn about public priorities;
- recommending library leaders for positions on non-profit and government boards and commissions;
- creating partnerships with organizations that do not typically work with the library;
- identifying people who have community influence and who may be interested in library service and connections.

Positioning the library in the community is a constant challenge. When services were more traditional and competition more limited, the library's role in the community was simpler, clearer, and narrower. With library agendas and capacities that support larger community goals in education, public safety, economic development, the environment, and more, creating the connections that maximize potential and increase the library's value proposition requires systematic and strategic outreach.

Examples of community connections that help broaden the library's circle of influence include:
- local elected officials—mayors, city council members, county executives, and county commissioners;
- school district leaders—superintendents of schools and boards of education chairs;
- key players in economic development;
- groups involved in workforce development/job services;
- health care providers;
- major regional employers;
- local media and communication experts to support library marketing efforts;
- philanthropic leaders;
- key business leaders such as bankers, financial and investment planners, and retail owners.
To be effective in this outreach role, library trustees need resources that support their work—practical information sheets that highlight what makes today's library different, easy-to-remember messages that summarize the library's desired role in the community, talking points that highlight current priorities and challenges, and business cards that identify the individual's connection to the library and highlight library strategies. While seasoned library trustees are generally well-versed in themes and messages, staff can facilitate their effectiveness in diverse settings by providing simple tools and resources.

**Characteristics of Library Trustees**
- Connected
- Committed
- Supportive
- Apolitical
- Passionate
- Willing to show up
- Dedicated
- Open-minded
- Curious
- Interested in community issues
- Visible

**Library Trustee as Fundraiser**
During tough economic times, the trustee role as financial advocate becomes paramount. Regardless of the library's financial structure or sources of funding, trustees must be financial champions who can articulate the library's value proposition clearly and confidently. With public budgets tighter than ever, private funding secured through library foundations is becoming essential to sustain library operations.

The network of supporters and community connections that trustees help build provides the foundation for fundraising. Keys to success as a library financial champion include:
- Understanding and being able to explain the library's financial structure; including sources of income and the status of those sources;
- Being able to articulate the library's value to the community;
- Knowing what the current financial needs are;
- Developing a clear outreach strategy that identifies the best contacts based on their financial capacity and their connection to the library;
- Having a specific, well-defined, and well-supported "ask" for each potential funder.

It is important to separate the relationship building and fundraising processes so that it doesn't appear that all relationships center around seeking financial support. The first contact should not be an "ask" for a donation. However, successful relationship-building processes that bring key stakeholders closer to the library will contribute to successful fundraising efforts.

**Library Trustee as Voice**
In an increasingly noisy and competitive market, the library voice must be louder. And library trustees can and should play a major role in that work by finding, defining, and exercising their individual and collective voices on behalf of the public library.

Trustees help raise the library's profile by being a visible, consistent, reliable, determined, and amplified voice for the library in the community. The broad role libraries play in the community and the remarkable range of services provided are becoming better known. However, some library directors admit that marketing, branding, and telling the library story can be difficult, therefore it is essential to have strong trustee voices to share the powerful story of the library.

Some trustees have acknowledged that their role and the work they do is often not visible outside the library. In an effort to meet this challenge, the library can include goals in its strategic plan in which the board's impact can be broadened, their profile raised, and their voice defined.

Specific ways trustees can use their voice include:
- Talking about the library often and in diverse settings—rather than just in library-related meetings;
- Supporting library marketing and branding, including allocating budget funds to marketing and participating personally in marketing work;
- Identifying specific library services or capacities that will resonate with particular constituencies and connections and sharing that information;
- Wearing a library hat at all times, not just when doing library business;
- Being identified throughout the community as someone who is connected to, knowledgeable about, and dedicated to supporting the public library.

**Library Trustee as Team Player**
Trustees are both individuals with a commitment to the library's success and members of a governing board. It is important to give equal attention to both roles. As members of a governing board, trustees work together—in partnership with the library staff—to ensure effective operations, monitor finances, assess user input, and develop a shared vision for the library's future. As individuals, trustees leverage their personal and professional interests and connections to raise the library's profile in the community and support the shared library vision.

Continued on page 4.
Strengthening the 21st-century Library

Trustees are essential to long-term library success. Their ability to connect with the community, work closely with the staff, and help raise funds to provide financial stability all contribute to stronger, more successful public libraries.

As with any volunteer commitment, serving on a library board of trustees is time consuming, demanding, and seemingly thankless. But the thanks comes from seeing the increasingly vital role that libraries play in communities throughout North America. From the smile on a child’s face when he or she first discovers the magic of the public library, to the intense focus of job seekers using public library Internet access to submit applications, to the relief of new immigrants who rely on the library to guide them in a strange new home, supporting successful public libraries provides incredible rewards.

Special Thanks: The Urban Libraries Council thanks the members of its board, the library board members, library directors and the public libraries from across the United States and Canada as well as our generous sponsor and corporate partner, Brodart, for creating the foundation for this Leadership Brief in Washington, DC, in June 2010.

Cleveland Public Library (OH)  Johnson County Library (KS)
New Haven Public Library (CT)  Carnegie Library Of Pittsburgh (PA)
San Antonio Public Library (TX)  Cuyahoga County Library (OH)
Santa Clara County Library (CA)  New York Public Library (NY)
Detroit Public Library (MI)  Toronto Public Library (ON)

About Brodart: Since 1939 Brodart has been the premier supplier of shelf-ready materials to libraries delivering carefully selected, cataloged and processed books, as well as automation resource tools. Today, Brodart offers state-of-the-art online tools, bibliographic services, and consulting exclusively to libraries. Customers select from over four million English-language titles, Spanish-language materials, plus audio and video products. Brodart Books & Automation serves libraries across the nation through McNaughten subscription services, customized selection tools, and flexible cataloging and processing options from standard jacket application to library-specific cataloging practices.

About ULC: The Urban Libraries Council (ULC) has worked to strengthen public libraries as an essential part of urban life since 1971. As a member organization of North America’s leading public library systems, ULC serves as a forum for research widely recognized and used by public and private sector leaders. Its members are thought leaders dedicated to leadership, innovation and the continuous transformation of libraries to meet community needs. As ULC celebrates its forty year anniversary, its work focuses on assisting public libraries to identify and utilize skills and strategies that match the challenges of the 21st Century.

CITY OF MILPITAS
PROCLAMATION

WHEREAS, the California Association of Library Trustees and Commissioners provides critical resources for public library trustees, commissioners, friends and supporters and is an outstanding advocate for equitable access to information for all Californians; and

WHEREAS, libraries play a vital role in providing millions of people with the resources they need to live, learn and work in the 21st century; and

WHEREAS, libraries are changing and dynamic places and librarians are the ultimate search engine, helping people of all ages find the information they need in print and online; and

WHEREAS, libraries are part of the American Dream – places for opportunity, education, self-help and lifelong learning; and

WHEREAS, libraries bring you a world of knowledge both in person and online, as well as personal service and assistance in finding what you need, when you need it; and

WHEREAS, libraries are a key player in the national discourse on intellectual freedom, equity of access, and narrowing the digital divide; and

WHEREAS, awareness and support must be increased for libraries, librarians and library workers by raising their visibility in a positive context and by communicating clearly and strongly why libraries are both unique and valuable; and

WHEREAS, library users and non-users alike are encouraged to stand up and speak out for libraries and to support library funding efforts; and

WHEREAS, libraries, librarians, library workers and supporters across America are being threatened with budget cuts, just when their services are needed the most.

NOW THEREFORE, I, Jose S. Esteves, Mayor of the City of Milpitas and on behalf of the City Council, hereby express recognition to the California Association of Library Trustees and Commissioners, and all libraries, and encourage all citizens and patrons to take advantage of the wonderful library resources available in our community.

BE IT FURTHER PROCLAIMED that the members of the City Council express their deep appreciation to all of our library staff for all they do as integral members of a team to make information available to all who walk through their library doors.

PROCLAIMED this 26th day of February, 2011.

Jose S. Esteves, Mayor
Library Legislative Day

Please join CLA, the California School Library Association (CSLA) and other library advocates for Library Legislative Day on Wednesday, March 30, 2011 at the State Capitol in Sacramento.

With the proposed 2011-2012 California budget eliminating $30.4 in state funding of library programs, your active participation is extremely important!

Currently, the CLA Legislative & Advocacy Committee, CLA Lobbyist, Board of Directors and Staff are developing messaging and materials to assist with your discussions with your legislators. More information on these materials and the March 30th event will be available soon.

CLA and CSLA will also hold two Day in the District opportunities on Friday, January 28, 2011 and Friday, February 4, 2011. Click on Day in the District for more information.

Click here to learn how the Governor’s proposed 2011-2012 budget cuts will impact California public libraries.

Video from 2009 LegDay

We were pleased to have a great turnout for our media event on the Capitol steps, and to have coverage by the Gannett News Service and Capitol Weekly.

Below is one part of five videos from our 2009 LegDay. For this and more video coverage, please visit CLA's YouTube page.

Materials

- Tips for Lobbying Your Legislator--coming soon
  Talking Points 2011 (113k)
  Tips for Lobbying Your Legislator 2011 (137)
  Funds by Assembly District 2011 (152k)
  Funds by Senate District 2011 (141k)

Key Legislative 2011 Budget Contacts

Key Legislative 2011 Budget Contacts

CONTRA COSTA COUNTY LIBRARY COMMISSION
AGENDA ATTACHMENT 6

MEETING DATE: Thursday, March 24, 2011
AGENDA ITEM #: 12 A
ITEM: BUDGET

RECOMMENDED ACTION:

- Commissioners will receive a presentation on the Library budget for Fiscal year 2011-2012.
CONTRA COSTA COUNTY LIBRARY COMMISSION
AGENDA ATTACHMENT 7

MEETING DATE: Thursday, March 24, 2011
AGENDA ITEM #: 12 B
ITEM: DISCOVER & GO

RECOMMENDED ACTION:

- None
Press Release

For Immediate Release:
Monday, January 31, 2011

Contact:
Cathy Sanford
Deputy County Librarian, Support Services
v. (925) 646-6423
f. (925) 646-6491
e. csanford@ccclib.org

Discover & Go

Contra Costa County Library Launches Discover & Go:
Reserve & Print Museum Passes Online at discover.ccclib.org

Monday, January 31, 2011 — Looking for something fun, educational, and free to do with the family? Have guests coming into town and want to show off the area’s cultural highlights? The Contra Costa County Library announces Discover & Go an exciting new service providing library cardholders residing in Contra Costa County with free passes to local museums and cultural institutions.

A first of its kind, Discover & Go provides access to passes that can be printed online rather than traditional physical passes that must be picked up and returned to the Library. Each Discover & Go pass expires immediately after the reservation date — no returns required and no possibility for overdue fines! This unique program allows library users to make reservations online by date or by venue and immediately print out a pass or print later for free at any Library. Customers without Internet access can reserve a pass by telephone or in person.

Library cardholders can reserve up to two passes at one time from a growing list of destinations including:

Asian Art Museum
Bay Area Discovery Museum
Beat Museum
Berkeley Art Museum and Pacific Film Archive
Blackhawk Museum
Cartoon Art Museum
Charles M. Schulz Museum
Contemporary Jewish Museum
Habitat Children’s Museum
Lawrence Hall of Science
Lindsey Wildlife Museum
The Marine Mammal Center

Museum of the African Diaspora
Museum of Craft and Folk Art
Oakland Museum of California
Pacific Pinball Museum
San Jose Museum of Art
San Jose Museum of Quilts and Textiles
The Tech Museum
Town Hall Theatre
USS Hornet
Vallejo Naval and Historical Museum
Zeum: San Francisco’s Children’s Museum

Discover & Go is aligned with the Contra Costa County Library’s strategic initiatives including reading and information for lifelong learning and is a direct response to the Library’s Community Needs Assessment where patrons identified their preferences for library programs that provide accessible low-cost cultural activities for families, programs that tie-in with the arts and support easy, independent exploration.

Lafayette City Council Member Don Talon says “With the Discover & Go program, patrons of Contra Costa County libraries now get free or reduced cost access to many of the Bay Area’s best museums and cultural attractions, thereby proving that libraries are portals to the world. The online convenience of Discover & Go distinguishes it from similar programs nationwide.”

Libraries and museums make great partners as they both seek to spark interest and to propel people to explore, challenge, ask, and engage in new concepts. Audrey Yamamoto, Executive Director at Zeum: San Francisco’s Children’s Museum, says “Contra Costa County Library provides accessible programming and educational resources that are aligned with our mission to nurture the 5Cs of 21st century literacy – Creativity, Collaboration, and Communication – in all youth and families.” Exhibit-related recommended reading lists hand-selected by library staff will be available from the Discover & Go website at discover.ccclib.org.

The Contra Costa County Library serves residents countywide with 26 locations, 3 Library-a-Go-Go book dispensers, and online library services available 24/7 at ccclib.org. The Library circulates almost 7 million items annually with over 3 million virtual visits to the Library website each year. The Library is considered a leader in technology and access to information. To learn more about Contra Costa County Library, visit our website at ccclib.org or call 800-884-4636.

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3/7/2011
- answers to questions about using the library -

Topic: Museum Passes

- 5 Answered Questions

Questions 1 - 5 (of 5).

Sort By Popularity | Date |

Filter by Keyword:

418 Views
Can I get free or discounted passes to museums, zoos and other local attractions through the Library? (Discover & Go)

216 Views
What museums are available for reservation through Discover & Go?

174 Views
How many Discover & Go museum passes can I reserve?

170 Views
Who can reserve Museum Passes on Discover & Go?

69 Views
I cannot use the pass I printed from Discover & Go—what do I do with the printed pass? I printed the wrong date. Do I just throw it away?

Live Chat
M-F 8:30 am - 5:30 pm

http://answers.cccel.org/browse.php?tid=3338

3/17/2011
Discover & Go

Please verify your library account.

Library Card ____________________________
Number: _______________________________

Last Name: ______________________________

Login | Tell me more about Discover & Go

Providing library cardholders with free and discounted passes to local museums and cultural institutions.

chabot space & science center
Quilts & Textiles
CONTEMPORARY

VALLEJO
MUSEUM