MEETING OF THE LIBRARY COMMISSION
MINUTES

DATE: Thursday, November 17, 2011

1. CALL THE MEETING TO ORDER
Commission Chair, Carol Brown (Orinda), called the meeting to order at 7:00 p.m.

2. COMMISSION BOOKSHELF
Commissioners provided suggestions for current reading:

Title
Exile: a novel (attachment to the minutes)
The Happy Captive (attachment to the minutes)
Louis L'Amour: Education of a Wandering Man (attachment to the minutes)
The Woman Behind the New Deal
Country Driving
PS - A Memoir
From Hiroshima to Glasnost
Witness to History
Speaking Out
Turmoil and Triumph
That's Not All Folks
On Intelligence
The Science of Evil
So Much for That
Zone One
Folks This Ain't Normal!

Author
Richard North Patterson
Francisco Nunez de Pineda y Balseunan,
Louis L'Amour
Kirstin Downey
Peter Hessler
Pierre Salinger
Paul Nietzsche
Charles Bohlen
Larry Fanning
George Shultz
Mel Blanc
Jeff Hawkins
Simon Baron-Cohen
Lionel Shriver
Colson Whitehead
Joel Salatin

3. ROLL CALL

<table>
<thead>
<tr>
<th>LASTNAME</th>
<th>FIRSTNAME</th>
<th>TITLE</th>
<th>REPRESENTING</th>
<th>PRESENT</th>
<th>ABSENT</th>
<th>EXCUSED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Atkinson</td>
<td>Joyce</td>
<td>Library Commissioner</td>
<td>Contra Costa Central Labor Council</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bailey</td>
<td>Ruth</td>
<td>Library Commissioner</td>
<td>City of Clayton</td>
<td></td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Bonham</td>
<td>Ben</td>
<td>Library Commissioner</td>
<td>City of Lafayette (Alternate)</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Boyd</td>
<td>Jeanne</td>
<td>Library Commissioner</td>
<td>City of Orinda (Alternate)</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bracken</td>
<td>Katherine</td>
<td>Library Commissioner</td>
<td>City of Clayton (Alternate)</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Brown</td>
<td>Carol</td>
<td>Library Commissioner</td>
<td>City of Pleasant Hill</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Craig</td>
<td>Paul</td>
<td>Library Commissioner</td>
<td>District 2 (Alternate)</td>
<td></td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Einholn</td>
<td>Greg</td>
<td>Library Commissioner</td>
<td>CCC District 5</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fuller</td>
<td>Kathy</td>
<td>Library Commissioner</td>
<td>City of Martinez</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gomez</td>
<td>Barbara</td>
<td>Library Commissioner</td>
<td>City of Concord</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hoisington</td>
<td>Mary Ann</td>
<td>Library Commissioner</td>
<td>City of Lafayette</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Kirby</td>
<td>Steven</td>
<td>Library Commissioner</td>
<td>Contra Costa Central Labor Council</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lake</td>
<td>Bud</td>
<td>Library Commissioner</td>
<td>CCC District 2</td>
<td></td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Lum</td>
<td>Rodger</td>
<td>Library Commissioner</td>
<td>Town of Moraga</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Magann</td>
<td>Kathy</td>
<td>Library Commissioner</td>
<td>City of Pinole (Alternate)</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Marcotte</td>
<td>Jo Ellen</td>
<td>Library Commissioner</td>
<td>City of Hercules (Alternate)</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Marr</td>
<td>Margaret Ann</td>
<td>Library Commissioner</td>
<td>District 3 (Alternate)</td>
<td></td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Marshburn</td>
<td>Peggy</td>
<td>Library Commissioner</td>
<td>Office of Education (Alternate)</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Meisch</td>
<td>Lynn A.</td>
<td>Library Commissioner</td>
<td>City of Walnut Creek</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>O'Rourke</td>
<td>Charlene</td>
<td>Library Commissioner</td>
<td>City of Pinole</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ovick</td>
<td>Joe</td>
<td>Library Commissioner</td>
<td>Office of Education</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Panas</td>
<td>Tom</td>
<td>Library Commissioner</td>
<td>City of El Cerrito (Alternate)</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Patel</td>
<td>Manish</td>
<td>Library Commissioner</td>
<td>Town of Danville</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Peck</td>
<td>Shirley</td>
<td>Library Commissioner</td>
<td>City of Brentwood</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Poulos</td>
<td>Steve</td>
<td>Library Commissioner</td>
<td>City of El Cerrito</td>
<td>X</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Library Commission Minutes
November 17, 2011
Page 2

3. ROLL CALL

<table>
<thead>
<tr>
<th>LASTNAME</th>
<th>FIRSTNAME</th>
<th>TITLE</th>
<th>REPRESENTING</th>
<th>PRESENT</th>
<th>ABSENT</th>
<th>EXCUSED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prater</td>
<td>Penny</td>
<td>Library Commissioner</td>
<td>City of San Ramon</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Reed</td>
<td>Charles</td>
<td>Library Commissioner</td>
<td>Friends Council</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Rlise</td>
<td>Diane</td>
<td>Library Commissioner</td>
<td>District 3</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Ruehlig</td>
<td>Walter</td>
<td>Library Commissioner</td>
<td>City of Antioch</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Shoop</td>
<td>Ron</td>
<td>Library Commissioner</td>
<td>City of Richmond</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Smith</td>
<td>Alan B.</td>
<td>Library Commissioner</td>
<td>CCC District 4</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Singh</td>
<td>Sukhdev</td>
<td>Library Commissioner</td>
<td>District 5 (Alternate)</td>
<td></td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Tumin</td>
<td>Cindy</td>
<td>Library Commissioner</td>
<td>City of Oakley</td>
<td></td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Waterson</td>
<td>Judy</td>
<td>Library Commissioner</td>
<td>City of Concord (Alternate)</td>
<td></td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Wetter</td>
<td>Ron</td>
<td>Library Commissioner</td>
<td>Contra Costa Council</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Woodrow</td>
<td>Don</td>
<td>Library Commissioner</td>
<td>District 1</td>
<td></td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Woolridge</td>
<td>De'Shawn</td>
<td>Library Commissioner</td>
<td>City of Pittsburg</td>
<td></td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Ybarra</td>
<td>Frank</td>
<td>Library Commissioner</td>
<td>City of San Pablo</td>
<td></td>
<td></td>
<td>X</td>
</tr>
</tbody>
</table>

Total Commission positions: 28
Commission positions filled: 27
Commission positions vacant: 1
Commission quorum: 15

With 23 Library Commissioners present, a quorum was established.

VOTING:
According to the By-Laws of the Library Commission, in order for a vote to pass, a majority of the city representatives and a majority of the County representatives must approve it. Upon reauthorization of the Library Commission, the five special appointees to the Library Commission draw lots to determine whether their votes count with the cities or the County. Through June 2011 the special appointees will be counted as follows:
Three representative votes count with the County:
- Friends Council
- Contra Costa Council
- Youth Council (Sunset May 25, 2010)
Two representative votes count with the cities:
- Central Labor Council
- Superintendent of Schools

4. INTRODUCTIONS
No introductions

5. ITEMS FROM THE PUBLIC
None.

6. ACCEPTANCE OF MINUTES
Commissioners approved the minutes of the September 22, 2011 meeting with the following amendments:

Commissioner Smith (District 4) suggested changing page seven, fifth paragraph, “make a recommendation” instead of the word “approve”

Commissioner Lum (Moraga) requested to input the missing word “have” on page 6, paragraph 9 line number 27, “that they do not _____ a say about...” Then on page 6, paragraph 13, line number 37, the word “sent” should be “send.” On page 7, paragraph 4, line number 9, change “sighting” to “citing.”

The Commission approved the September 22, 2011 meeting minutes with the above changes.

7. APPROVAL OF AGENDA
Commissioners moved item “Dissemination of Community Library Information” 12 E, to - Old Business – 11B, because it was a tabled item from the September 22, 2011 meeting.

8. ITEMS OF INTEREST TO THE COMMISSION AND ANNOUNCEMENTS
Commissioner Gomez (Concord) said that the Concord Friends of the Library raised about $18,000, three times more than last year. These fundraising efforts included donations, the Mayor’s golf tournament ($7,000), and the Friend’s book sales ($2,000). The Boy Scouts were recently incorporated into fundraising with the Friends.

Commissioner Bailey (Lafayette Alternate) mentioned that the Lafayette Friends have extra books from their bookstore to share with other Friends of the Library groups.

Commissioner Meisch (Walnut Creek) announced that the Walnut Creek Friends of the Library will have a one day sale on December 10.

Commissioner Smith (District 4) mentioned that products and demonstrations, including a “service animal” miniature horse, were shared at the “AccessABILITY @Your Library” fair at the Lafayette Library and Learning Center on October 22. Smith included a report in the agenda packet about the Pacific Library Conference, which highlighted business practices, library fees, and doing more with less. Smith distributed information on his views about the CLA Conference, and commented that it was one of the best CLA conferences that he attended. (attachment to the minutes) In his research, Smith found that there are 53 libraries in California that do not have boards (i.e. citizen advisory). He added that Commissioners should try to attend the February 25 CALTAC workshop in Walnut Creek.

Commissioner Tumin (Oakley) said that Oakley’s new fundraising campaign is working towards funding a free standing library.

Commissioner Bracken (Pleasant Hill) said that the new shelving in the Pleasant Hill Library is beautiful. As part of the City’s 50th Anniversary celebration, James and the Giant Peach was chosen as the Once City One Book read. This popular children’s book is also celebrating its 50th anniversary this year.

Commissioner Hoisington (Lafayette) shared Lafayette Library and Learning Center’s programming information, which includes the Governor of Michigan speaking at the Commonwealth Club (attachment to the minutes).

Commissioner Bailey (Lafayette Alternate) said that the Lafayette Library will have a French themed fundraiser for Project Second Chance on November 18 featuring Commissioner Shoop (Richmond) presenting a selection of titles from Random House (Shoop is a Random House representative).

Commissioner Peck (Brentwood) said that over 225 people attended the October 30 sold out fundraiser with author Abraham Verghese, and Random House’s Ron Shoop. Brentwood will have a “Festival of Trees” benefit in December.

Commissioner Enholm (District 5) said that because of the September redistricting, the district that he represents now contains the Martinez, Hercules, Crockett, and Rodeo libraries. He attended a Rodeo MAC meeting, Crockett improvement association meeting, a successful Hercules Library Fundraiser ($15,000 was raised for open hours), the Hercules Library Commission meeting, and the reopening of the Martinez Library. He has joined Friends of the Libraries groups for each library he represents as a District 5 Library Commissioner.

Commissioner Magann (Pinoke Alternate) mentioned that since the County’s redistricting, which split Pinoke into two districts, the Friends have members living in different districts.

9. CORRESPONDENCE
Commissioner Pratter (San Ramon) questioned if a response was received from the letter that the Commission sent to the Governor Brown about the blue bins.

Commission Chair Brown (Orinda) explained that a certified copy of the letter was sent to the Governor
because his office responded that they did not have record of receiving the letter. There has been no response from the Governor.

Commissioner Meisch (Walnut Creek) questioned the results of an incident where a library customer needed to eat sweets for medical reasons as eating is not allowed in the Library.

Barbara Flynn said that as a result of this incident, staff is now aware how to respond to this type of emergency. In addition, the staff member involved in the original incident sent an email to Library staff sharing a second interaction with a diabetic person and the positive way in which he handled it, further heightening awareness for library staff.

10. COUNTY LIBRARIAN REPORT
Barbara Flynn, County Librarian, reported to the Commission that the Library won two awards for the Snap & Go project:
   • The 2012 Cutting Edge Service Award from the American Library Association's Office for Information Technology Policy and America's Libraries for the 21st Century Subcommittee.
   • The California Library Association's PR Excellence Award that honors the highest quality efforts of California libraries in promoting and communicating their message to their customers.

The Commission thanked Cathy Sanford, Deputy County Librarian: Support Services, for her leadership on that project.

The Library applied for a California Reads grant.

Assembly Bill 438 was signed and will be effective January 1. A Trigger bill may go into effect which means loss of the PLF funding, TBR, and funding for literacy. The loss of the TBR funds has only a slight effect; Contra Costa County Library is a net borrower. However this is important to resource sharing as it may mean many libraries will decide not to lend material due to lack of reimbursement.

Amazon announced that they will begin lending e-books at a cost of $79 per year, which entitles borrowers to one title per month.

The Library Journal, a national publication, acknowledged the Walnut Creek Library's One City One Book program.

The Oakland Library tax measure was defeated.

Barbara Flynn attended PSC book forum, conducted by Commissioner and Random House representative, Ron Shoop (Orinda); she attended Juvenile Hall and Orin Allen Youth Rehabilitation Center's speaker series event at the Lesher Theatre: the speaker was former First Lady Laura Bush. She also attended Orinda Library's 10 year anniversary reception, and the Danville/San Ramon City Read event. The Friends of the Pinole Library book sale and the Dougherty Station donor recognition/retirement reception event.

Barbara closed her report with a quote from Malcolm Forbes: 
"The richest person in the world - in fact all the riches in the world - couldn't provide you with anything like the endless, incredible loot available at your local library."

11. OLD BUSINESS
REVIEW BY-LAWS
Alan Smith (District 4), Chair of the By-laws Committee of the Commission, said that during the last meeting, the Committee made one change to the draft By-laws. On page three of the By-laws, the word “appoint” was changed to nominate.
Commissioner Enholm said that the Committee put a lot of time into revising the By-laws, and believes that they are well done.

The Commission voted to send the By-Laws to the Board of Supervisors for formal approval. Once the Board of Supervisors approves the requested changes, the By-laws will be brought back to the Library Commission for adoption.

VOTING
The drawing of lots for voting purposes resulted in three special district representative votes to count with the County: Friends Council, Contra Cost Council, and Community College District and two special district representative votes to count with the cities: Central Labor Council and Superintendent of Schools.

ELECTION OF 2012 LIBRARY COMMISSION OFFICERS
No additional names were added to the nominations. Commissioners verbally voted for Library Commission Officers for 2012. Commissioner Meisch (Walnut Creek) was elected as the Chair, and Commissioner Peck (Brentwood) as the Vice-chair.

LIBRARY FUNDING IN JEOPARDY -- YOUR HELP IS NEEDED
The Commission Chair will send a letter to the Governor, on behalf of the Commission, requesting preservation of the $15.2 million library funding that is in the 2011-2012 Budget if the “budget trigger” is implemented. Major library programs are in jeopardy: The California Library Services Act, The Public Library Foundation (PLF), the Transaction Based Reimbursements (TBR), and The State literacy program. The recent letter from the CLA Lobbyists was distributed (attachment to the minutes).

Barbara Flynn, County Librarian said that if State funding goes below a certain level, maintenance of effort, then federal funding will also be lost. The proposed national budget cuts puts 27 states below maintenance of effort.

Commissioners were encouraged to write individual letters to State Legislators, and to also encourage their Friends groups and library supporters to do the same.

12. NEW BUSINESS

LIBRARY COMMISSION MEETING DATES
Commissioners reviewed the meeting dates for 2012. The dates for the regularly scheduled meeting for 2012 are as follows: January 26, March 22, May 24, July 26, September 27, and November 15.

Commissioners expressed interest in moving the March to a date in February so that they can review the budget in a timely manner. This adjustment will be considered when the Library receives information from the County Administrator’s Office identifying the budget timeline and due dates.

2011 ANNUAL REPORT AND 2012 WORK PLAN
Commissioners agreed to let the Chair and Vice-chair of the Commission finalize the Library Commission 2011 Annual Report and 2012 Work Plan prior to it being submitted to the Board of Supervisors. Commissioners requested that a simpler form be created for them to complete for next year’s requirement. The Board of Supervisors requires that Annual Reports are submitted by advisory bodies to the Board. The Annual Report must include: 1) Activities 2) Accomplishments 3) Attendance/Representation 4) Training/Certification 5) Proposed Work Plan/Objectives for next year.

COMPUTER TIME MANAGEMENT
Bill Kolb, Teen Services Librarian, Walnut Creek, presented procedural changes that the Library is implementing regarding Computer Time Management (attachment to the minutes).

Kolb explained that these procedural changes are Countywide. He is a member of the Computer Time
Management Task Team which is composed of Library staff representatives from across the system.

The goal of making these procedural changes is to increase computer access and equity for users. The Library wants all customers to have the greatest possible access to library computers.

A timeline was presented that shows how the Library implemented time management. When computer access was scarce, customers were given no more than an hour a day of computer access. There are now many computers in the libraries, and at certain times during the day, those computers are not in use. Now, if a computer is available, customers may use them longer than one hour. Customers come in to the Library to connect with the community, and many community resources are only available through the Internet. The Library is a portal for the community. Computer access is another commodity offered by libraries and is just as important to many library users as books.

The Team is publishing an access document that lists the community libraries and the times during the day where an extension on computer access (beyond the hour) will probably be given, as well as the times of day when computer use is high and extension will probably not be given. The access document also lists the available software on each computer. The access document can also assist staff in identifying the community library that may have computer access for customers. The access document is another way to provide customers additional information and to let them know that they have choices. Some libraries, such as Antioch, rarely have computers available; in Antioch's case, limited access is a matter of space as well as funding.

The Library is also implementing a fifteen minute express workstation. Customers need a library card to use most of the library computers. Some customers do not have, or do not want to take the time to get their address verified for a temporary library card number so that they can use a computer. Express workstations do not require a library card number, do not offer time extensions, and do not take reservations. Customers get in line, quickly access the computer, print if need be, and exit. There are many logistical reasons for implementing an express workstation in the community libraries including that it is more streamlinned for customers and it minimizes temporary pass distribution. The Library will continue to reevaluate this workstation, which has a built in poll, to determine if an express workstation is warranted at each library location.

A training document is being created for Library staff to push out the message that the Library will error on the side of Access! Policy and procedures are being changed to meet this new direction towards computer access. The Library will go out to community service groups and spread the word about computer access. The Library is also exploring self-service options. Customers can now use their smart phones to determine their available computer access time for the day. The Library allows customers to help themselves when possible.

ACCESSIBILITY COMMITTEE ROLLATOR DRILL TEAM
Commissioners viewed a choreographed dance, that included a “service animal” miniature horse, that was presented during the AccessABILITY @ Your Library event that was held at the Lafayette Library and Learning Center on October 22, 2011:  http://www.youtube.com/watch?v=k-BwsUcXnWc

DISSEMINATION OF COMMUNITY LIBRARY INFORMATION
Commissioner Enholm (District 5) proposed that the Commission consider adopting a resolution asking that city councils and municipal advisory councils include information about their community library(ies) on billboards, public bulletin boards, websites, newsletters, and other methods available to them. He will prepare a draft resolution for the March 22 Commission meeting.

He shared a document that has links for the home page of each city/town (attachment to the minutes). This document, that includes the links, will be emailed all Commissioners for easy access. Commissioner Enholm said that some agencies offer an easy access point that directs the user to the County Library, while others do not. He proposes that a button icon representing the Library be placed on each website that when clicked
on would direct the user to www.cclib.org. This access button icon makes it easy for the community to access library services and information. He added that this is a service to community members, which makes it a good reason to request that community agencies add it to their websites.

He said that the Commission’s purpose is to serve as an advisory to the County Librarian, the Board of Supervisors, and the entity that appointed them to serve on the Commission. A way to do this is to increase awareness of our community libraries.

Commissioner Enholm will draft the resolution stating that a one click button access to the County Library be placed on the city/town’s websites. Commissioners could advocate for this access button within their community. There will be technical considerations once the resolution is passed, however a resolution will start moving forward to drive awareness from sites that community members commonly use. This could lead to having the Library icon button on schools, businesses, and other commonly accessed sites.

Commissioners agreed to review a resolution as recommended by Commissioner Enholm at the next Commission meeting.

13. AGENDA SETTING FOR NEXT MEETING and FUTURE TOPICS
Commissioner Enholm (District 5) would like Commissioners to consider a proposed resolution based on the comments received from today’s agenda item, Dissemination of Community Library Information.

Commissioners would like an update on the Library Lease Operating Agreement that highlights the current status with the library facilities.

Commissioner Smith (District 4) suggested that the Commission receive a Library budget presentation in two sessions. He suggested an in depth history presentation and followed by a second presentation with current funding numbers.

Commissioners added that they would like information on what process determines the breakdown of funding between staffing, financing, computers, and the material collection.

Additional items for future meetings, include:
- Board of Supervisors are invited to attend a future meeting.
- Employment or career enhancement library assistance (Commissioner Wetter [Contra Costa Council] will assist)
- Patriot Act Update
- Library A-Go-Go review and update
- Information on special library collections (i.e.: Walnut Creek’s Russian collection; Historical collection (climate controlled) and San Ramon’s jazz collection)
- Alternatives to the Gale databases: including a review of subject guides, online federal documents, and other resources
- Electronic books (e-books) and addressing concerns about e-books expiring
- Reference directories, newspapers, and periodical sets
- Historical societies and the community library connections
- Collection survey
- New Library Commissioner orientation meeting (an hour prior to a regular scheduled meeting)

14. ADJOURNMENT TO THE JANUARY 2012 LIBRARY COMMISSION MEETING
The meeting adjourned at 9:05 p.m.

Submitted by Corinne Kelly
Executive Secretary
Contra Costa County Library
COMMISSION BOOKSHELF SUGGESTIONS


The Prime Minister of Israel is murdered in San Francisco, despite the highest of security. Hana, a Palestinian, is charged with his murder. She had graduated with David 13 years earlier from Harvard Law School, and asks David to defend her. He is from a Jewish family that wants him to run for Congress. His family and supporters turn against him when he decides to defend Hana.

The experienced author has developed a great knowledge of the Middle East and its politics. He also seems to have had training if not experience as a public defender. Patterson writes so well that I resented every time I had to lay the book down. His word pictures of the characters are never spelled out but rather developed in the reader's mind from actions. His scenes are realistic and the conversations detailed and believable. The opening courtroom speeches are compelling on both sides. The research David does rapidly in Israel reveals political and familial situations that make you feel for each side.

Patterson knows how to present just enough and not too much information. But the secrets don't come out easily. In fact, I had read four hundred pages before I made my first guess as to who might win. Only a few pages from the end did I really find out. Even on the last page, there were surprises.

An excellent book. I can't wait to read another of his dozen novels!


The Incas, expanding a thousand miles to the south as they had to the north of Cuzco, never conquered the Araucano Indians of Chile. The Spaniards, when they later took over Western South America, found that they could not do so, either. Hatred ran high between the armed forces. So, it was surprising that a book, *La Araucana*, written on the battlefield in the late 1500's, became a multi-edition favorite in Spain.

In 1629 Francisco Nuñez de Pineda y Bascoñán, a captain in the Spanish armed forces, was captured by the Indians. He expected to be executed in the normal tortuous way. Instead, he was kept alive and honored for his courage and integrity. This is a true and fascinating story of friendship and respect, cutting across deep cultural ranges. Only a hundred fifty-five pages, it is a powerful and uplifting mini-biography.


Since my doctoral dissertation at UC Berkeley was on the percentage of contribution of reading choices to personality factors and vice versa, this is to me a highly fascinating book. I have long been interested in reading done and reported in autobiographies, especially when it is apparent that the books had a role in determining the personality or character of the writer.

Louis L'Amour is reputed to be one of the best writers of western novels. Fortunately for us, through his checkered career he kept a listing of most of the books he devoured. Starting at fifteen, his career ran from mining to seafaring, desert crossing and small-town prize-fighting; from cattle-skinning to traveling on the rails as a hobo. He was not opposed to formal education. He just found that he usually learned everything a teacher knew by the books he had already read. The desire to read never left him. His thoughts (p. 74, 74) on education are simple and humble, but well-conceived:

"Many of his vivid memories were of multivolume works like Gibbon's *Decline and Fall of the Roman Empire*," writes Boorstin in the Introduction. He told Louis about his working on *The Discoverers*, and Louis "came up at once with an astonishingly fluent and accurate critical bibliography - on the strengths and weaknesses of Yule's edition of the *Travels* and of the later books on Marco Polo." Boorstin further comments:

"The love of books made him - like any other lover - sometimes excessively charitable to his authors. And this, too, made him rare among copious readers. In this volume you will find enthusiasm, excitement, and gratitude to the whole miscellany of authors ancient and modern, East and West. That was Louis' way."
CALIFORNIA LIBRARY ASSOCIATION (CLA) CONFERENCE
Pasadena November 11-13
Notes Prepared by Commissioner Alan B. Smith

Advocacy Workshop

- Los Angeles City passed Measure L March 2011 to increase the library's share of the city budget by 63%. Due to less funding, for the first time in the library's 139 year history libraries were not open seven days a week. Campaign only had two months from being put on ballot to election. Measure was opposed by all major media as they did not like ballot box budgeting. While police chief supported, police union opposed claiming it would reduce public safety. Thus, one of the campaign themes was "Libraries as a Safe Place"; and "Libraries are part of public safety".

- Mendocino County passed Measure A on 11/8/11. It was a 1/8 cent sales tax to support libraries for 16 years. Passed by 75.18%

- Whittier passed Measure I, a 10 year renewal of a $19 parcel tax by 85%. (That is not a typo).

- LA refers to its "branches" as "neighborhood libraries" This resonates with their residents much better.

- 27 states may not meet Maintenance of Effort for IMLS (Institute of Museum and Library Services) grants.

Legislative Luncheon

- Senator Carol Liu was given the Legislator of the Year Award by CLA. After the luncheon I thanked her for the article she wrote for CALTACTICS last year.

CLA Lobbyists

- Mike Dillon and his daughter Christina, reported on the year's extremely busy legislative season and the herculean efforts it took to preserve the amount of library funding that was passed in the budget. They both urged a massive letter, e-mail, fax, phone campaign to the governor about not "pulling the trigger", as described in their recent e-mail sent last week.

- Next year at least 40 new senators and assemblymembers will be elected.

- Several times, they praised Assemblymember Susan Bonilla's efforts to preserve the funding.

Keynote Speaker – Sir Ken Robinson

- "Technology is not technology if it was invented before you were born".

Digital Resource Sharing – Pacific Rim Digital Alliance

- Brian Schottlaender, Univ. Librarian – UC San Diego. Alliance now comprises 30 university libraries in 11 countries.

- You can use one of four languages to search (English, Chinese, Japanese and Korean) and the system will translate into the other country's language, search, find and display the documents you need back in your language.
• Gary Strom, UCLA Unv. Librarian. Have 300 lap tops available for student borrowing for four hours. Thought “everyone” has a computer and were going to stop the program. Usage up 400% in two years.

• Qiang Zhu, Library Director, Peking (not a typo) Unv (founded in 1902.) Mao once worked in the library for three months.

• 1.5 million ancient books. Has 58,000 square meters (about 624,000 square feet or 14.3 acres) of storage. In process of digitizing all of them which will be searchable on the internet.

• Haipeng Li, Library Director, Hong Kong Baptist Unv. This is one of 13 universities in Hong Kong, eight of which, including this one are publically funded.

• This year, Hong Kong is converting from the British 3 year college system to the American 4 year college system. This is resulting in some 230 new courses for the university.

• They specialize in Chinese medicine. He commented while that may be unique in the U.S., in much of Asia it is mainline medicine.

• Information credibility is an issue in Hong Kong, as elsewhere. He told about a student defending his PhD these in Chinese medical herbs. One of the professors asked where he got the image of the herb he had written about. He said from Google. Turned out it was a “fake image”.

E Books in a Nutshell

• The future is here. The discussion centered around how fragmented the industry is both from a device point of view; but also from the publishers’. With print books, libraries can buy from multiple sources and a book is a book and it goes on the shelves. With different publishers, a library or customer may need various reader devices.

• And unlike print books which a library owns, a library only has a license to use an e book.

• Sierra Club has determined that the greenest way to read is to use your public library vs. buying a print book or using e books.

Librarians Behind Bars

• Stefanie Gyles worked 18 months at Mill Creek prison (level 4) in Amador County. When you arrive at work, you leave all personal identity behind in your car including your purse, cell phone etc. Being a lady, she said she was always being watched. She had to “de-sex” herself. Because she is well endowed, she said she often wore floppy clothing, with large pockets.

• She was told that in case of being taken hostage, “don’t worry – we will get you. It may take 48 hours to get our team together.” She could not wear, blue, orange or green clothing.

• “Library technicians” – inmates – mostly murderers, assisted her. They were paid 24 cents an hour.

• There was a fine line between friendly and helpful vs. being taken as though “she was coming on to them”.

2
• There were many “famous” (infamous) prisoners in the prison whose names we would recognize. They ranged from those with a first grade education to some with PhDs. Income level was from poverty to millionaires. She talked about one well known Berkeley engineer who took meth and… She discussed about how she felt about the loss of some potentially great minds – they just did some really bad things.

Susan Hildreth, IMLS Director (Obama appointee).

• Susan is former director of the Seattle PL, former CA state librarian and former SFPL director.

• How did she like Seattle? “It sure isn’t California”. She did not like the weather, nor the extreme informality where everyone wears jeans – even in business settings. But they sure do support their libraries.

• What’s it like in D.C.? Staff at her agency and many others say they have never seen such a polarized environment as today. The staff feel and often act like dear caught in the headlights. And this makes it much harder to get things done. However, having been the SFPL director was good training for surviving DC.

• She talked about many of her goals, many of which match what Barbara Flynn is working on. Her future? Well her term is for four years. However, if a new administration was to come to town and she was asked to resign, she might think about retirement. She got a “Standing O”.

What Keeps Library Directors Awake at Night etc.?

• Terresa Landers, Library Director city and county of Santa Cruz. She talked about coming into the job 2.5 years ago and finding the five year projections showed the library would have a $6 million deficit and the county did not want to lend them any more money.

• She talked about having to revamp the library, layoffs coming, new job descriptions etc. It was not as she expected when she moved from Medford OR. In my PLP notes it describes other aspects of the issues.

• Did she need more public input? Blank no. I got so much, it was too much as the same people came to each hearing and it seemed to the casual observer, that there was a ground swell for some things. However, it was the same people over and over.

• She has six politicians on her board – who all think they know how to run a library. Now one has finally confessed that perhaps they should let the professional librarian run the library. All votes are 5-4. A good day was one in which the library was NOT in the paper.

• Robert Karatsu, Library Director, Rancho Cucamonga (San Bernardino County)

• Budget. 79% of the budget is from RE taxes. Except for books and magazines, they charge rental fees for all other material circulated. Thus, each year begins with negotiating with Friends as to how much they promise to raise. Usually this is $125,000 a year. Foundation often does matching grants. They also have active planned estate giving programs.

• They accept and process U.S. passport applications which nets them abut $40,000/year or 1% of their budget.
• Margaret Donnellan Todd, LA County Library Director

• Showing up at events. She often looks at her calendar when she gets to work and realizes she has an event at 6:00 across the county and knows she won’t get to bed until 11:00. Why am I going? Probably because there will be a state senator, a congress member there to talk to about libraries. Much of her job, she said is just showing up.

• She put a hiring freeze into affect long before the BOS did and reduced staff impact.

• Staff and customer safety is always a major concern, especially since some branches are in less desirable areas.

• Am I hiring the right staff? She said she will often ask why some one is being hired. When she hears – well I’m desperate for a body; she always says to take a time out. Nothing is worse than hiring some one who will not be a good fit for the position and organization. It is not right for the library, nor for the person being hired. Or some will say “well it’s their turn”. Wrong reason. Or “I felt sorry for them”.

• Employee privacy. Some times personnel issues will be in the paper. Reporters will call to ask questions. And Margaret will always say she can not answer due to privacy. She said the library must respect the employee’s privacy, even if the employee does not. Just then a lady in the back stood up to harangue Margaret over some personnel issue. After two minutes or so, Margaret said she could not comment.

• I asked "Margaret, recently there have been libraries that have pulled out of their county systems. One was yours (Santa Clarita) and Camarillo in Ventura County. If you read those library websites and other material, they indicate they have better service and more funding than when they were in the county system. Could you please comment?"

Margaret stated "I can’t comment about Camarillo since I’m not in Ventura County. However, in Santa Clarita all the property taxes collected from that city were spent on library services in that city. Perhaps they are getting GF money. I wish them luck."

• “I am very concerned about privatization of library services. LSSI comes into a city council and promises better service at lower cost. The council buys into the plan. Then there are staff layoffs, lower salaries and no more pensions as the employees are converted to a 401(k) plan. I am concerned that the public could then perceive a library as just another corporate service.”

• Where are libraries going? What decisions do we need to make today to be ready for tomorrow?

• Paymaneh Maghsoudi, Whittier Library Director and 2011 CLA President

• Public Safety. She had a hostage situation earlier this year.

• And it is all about relationships.

This year’s CLA conference is probably the best I’ve attended since I’ve been going since ’98. On to San Jose for the next one November 1-4, 2012.
November 16, 2011

TO: CLA MEMBERS, SYSTEMS, NETWORK CONTACTS
FROM: Mike Dillon, CLA Lobbyist & Christina DiCaro, CLA Lobbyist
RE: News From the Capitol

LAO REVENUE FORECAST COULD MEAN “TRIGGER CUTS”

Today the State’s respected non-partisan Legislative Analyst released his highly anticipated revenue forecast that will be used to evaluate whether or not the so-called “Budget Trigger” will be pulled in the New Year. As you will recall from our previous memos to the field, the “Budget Trigger,” AB 121 (statutes of 2011) was created during the 2011 Budget negotiations to serve as a balancing mechanism should $4 billion in anticipated state revenues not materialize. (The trigger was also seen as a way to assure bond holders and investors that California was taking a serious approach to solving its chronic Budget challenges.) The trigger is comprised of two different “Tiers” and cuts to programs delineated in those tiers would be imposed if revenues lagged. What is at stake – and now very much at risk – for public libraries is close to $16 million in state library funding that could be completely eliminated should the “Tier 1 trigger” be pulled by the Governor.

Under the AB 121 legislation: “No later than December 15, 2011, the Director of Finance shall forecast General Fund revenues for the 2011-12 fiscal year and shall determine whether that revenue forecast or the Legislative Analyst’s November 2011 General Fund forecast is higher. The Director of Finance shall notify the Joint Legislative Budget Committee of the determination and the amount of the higher forecast. If the higher revenue forecast determined pursuant to subdivision (a) projects General Fund revenues for the 2011-12 fiscal year of less than $87,452,500,000, the Director of Finance shall do all of the following on or after January 1, 2011...” What then follows is a list of the items that could be cut effective January 1, including all remaining state funding for library services – thus eliminating all funding for the CLSA, PLF, and literacy programs. Federal funds would also be seriously at risk.

As you can imagine, the Legislative Analyst’s Office forecast (and the soon-to-be revealed department of Finance’s forecast) is a complex assessment using factors such as wages, dividends, auto sales, mortgage rates, housing permits, inflation, unemployment, personal income, and Capital gains. In the LAO’s report released today, they note that the “economic recovery has been slower than expected” and they project “continuation of this slow, arduous recovery, with California’s unemployment rate remaining above 10 percent through mid 2014 and above 8 percent through the end of 2017.” The Analyst expects revenues to be approximately $3 billion short of the anticipated $4 billion figure associated with the trigger, and compounded by an additional revenue shortfall of $10 billion for Budget year 2012-13 (mostly due to K-14 education guarantees and repaying the $2 billion in property taxes borrowed from local government in 2009) – leaving the state “with a year-end deficit of about $13 billion, absent any additional budgetary corrections.” The LAO also assumes that the state will be unable to capture savings in areas previously scored for savings such as in Medi-Cal and redevelopment (currently being litigated) and in departmental efficiencies.

Thus, the LAO assumes that all “Tier One” reductions (public libraries, UC and CSU budgets, In Home Support Services, preschool funding, developmental services, etc. totaling about $600 million)
would be enacted, and then 3/4ths of the “Tier Two” cuts would be implemented, which would require K-12 schools to make reductions in school bus transportation, shorten the school year, as well as a reduction to the community colleges budget. The LAO then adds:

“The ultimate magnitude of the trigger cuts will be determined by the administration after it compares our revenue forecast with its December forecast. The higher of the two forecasts will be used to determine the level of reductions. (The administration may implement less than the maximum amount of trigger cuts. Our forecast, however, assumes the maximum amount of trigger cuts based on our forecasted revenue levels.)"

Any Hope?

On October 27, we had a lengthy meeting with the Director of the Department of Finance, Ana Matosantos to plead our case, asking her and the Governor to “save libraries from the trigger.” We explained to her in great detail the critical need to maintaining the funding for the CLSA, literacy program, and PLF. Subsequent to that meeting, we have also been meeting with key staff for the leadership and Budget Committees, inquiring as to the options before the Governor and Legislature. We discussed the particulars in some length at our presentation in Pasadena last Friday at the CLA Conference, but it is important to note that while the “trigger” could be pulled, there may also be some alternatives that could be explored between the Governor and the leadership. We will be working very hard to ensure that library funding is a part of those discussions and we will keep you updated as talks progress. Certainly revenue increases are also not off the table, with the LAO’s report suggesting: “Given the potential consequences from the types of expenditure reductions discussed above, the Legislature will also want to consider revenue increases. For instance, the Governor has stated his desire to have certain increases in as yet unspecified taxes on the November 2012 ballot. We would recommend the Legislature continue to review tax expenditure programs and reconsider various proposals....”

Write the Governor

Please take a moment today to write the Governor and request that he spare public libraries from the “trigger.” Please cite examples of what the elimination of the CLSA, the literacy program, and the PLF would mean to your library. He will need to receive hundreds of letters as soon as possible for it to have the desired impact. Thank you for your help.

The Honorable Edmund G. Brown, Jr.
Governor, State of California
State Capitol, Room 1173
Sacramento, CA. 95814

Or fax your letter to the Governor: (916) 558-3160.

For additional information on how to cc' your letters to the legislative leadership, please visit the CLA website (cla-net.org) and click on our November 8th memo.

Carol Simmons, Executive Director, California Library Association
2471 Flores Street, San Mateo, CA 94403, 650-376-0886, 650-539-2341/fax, csimmons@cla-net.org
www.cla-net.org
Lafayette Library and Learning Center Foundation
Home of the Glenn Seaborg Learning Consortium

Osher Lifelong Learning Institute Presents:
Michael Thaler - Medicine in an Era of Health Care Reform
Thursday, November 17th, 1:30 – 3:00 PM, LLLC Community Hall

Michael Thaler, M.D., trained in medicine, pediatrics, and history of health sciences and author of over 200 scientific and clinical articles, will discuss medicine in our era of health care reform.

Life expectancy has doubled in the past century, driving an unprecedented expansion in the health care sector to nearly 20% of the economy. Meanwhile, dramatic advances in molecular biology and telemedicine, combined with the introduction of electronic data systems and comparative effectiveness criteria, are transforming traditional medical practice into 'personalized medicine.' In this lecture, we examine the practical & ethical aspects of this new medical paradigm, & how it relates to 'patient protection & affordable care,' the contrasting twin goals of ongoing health care reforms.

$10 general admission at the door; free for OLLI members with ID
Reserve at: olli@berkeley.edu

Friends of LLLC Sweet Thursday presents:
Emotional Eating – Dr. Ed Abramson & Author Dayna Macy
Thursday, November 17th, 7:30 – 9:00 PM, LLLC Community Hall
Join Dr. Ed Abramson, an international authority on the psychology of diet and health, and Dayna Macy, the author of Ravenous: A Food Lover's Journey from Obsession to Freedom, as they facilitate an enlightening conversation for food lovers, parents who hope to instill healthy habits in their kids, and people looking to shed some light on their own eating habits.

Free. No reservations necessary.

The Commonwealth Club presents – Jennifer Granholm & Dan Mulhern
Fighting for America’s Economic Future
Tuesday, November 29th, 6:30-7:30 PM, LLLCF Community Hall

The impact of the recent economic crisis was felt nowhere more intensely than in Michigan, the heart of American manufacturing. As the state's governor from 2003 to 2011, Jennifer Granholm was on the front lines of a series of battles that began in the Great Lakes State before spreading across the country. During her 8 years of leadership, Granholm was faced with creating new jobs & reworking health care, rebuilding manufacturing industries & repairing the education system, not to mention restoring public faith in the local and national economies. Join us for an exclusive conversation with Governor Granholm & her husband and co-author, Dan Mulhern, as they discuss Michigan's unique struggles, how the state weathered the economic storm and what advice they can offer other policy makers and citizens.

5:45 pm Check in, 6:30 pm Program
$12 members, $22 standard, $7 students
For tickets visit commonwealthclub.org or call 415-597-6705.
**What’s HAPPENING at your LIBRARY**

**LAFAYETTE LIBRARY AND LEARNING CENTER**
HOME OF THE GLENN SEABORG LEARNING CONSORTIUM (GSLC)
Lafayette Library and Learning Center Foundation - Information at LLLCF.org or 925-283-6513

<table>
<thead>
<tr>
<th>Date-Time-Location</th>
<th>2011 FALL PROGRAMS</th>
<th>Check for Updates at LLLCF.org</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>NOV</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>17th...Thursday</td>
<td>Osher Lifelong Learning Institute (OLLI)</td>
<td></td>
<td>$10</td>
</tr>
<tr>
<td>1:30–3:00pm</td>
<td>Michael Thaler - Medicine in an Era of Health Care Reform. Dr. Thaler will examine the practical &amp; ethical aspects of this new medical paradigm. <a href="http://www.oli.berkeley.edu">www.oli.berkeley.edu</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>17th...Thursday</td>
<td>Friends of LLLC Sweet Thursday presents: Emotional Eating</td>
<td></td>
<td>Free</td>
</tr>
<tr>
<td>7:30–9:00pm</td>
<td>Dr. Ed Abramson &amp; author Dayna Macy will discuss why we do it, how we can recognize it and how we might change it. Book signing too. no reservations necessary</td>
<td></td>
<td></td>
</tr>
<tr>
<td>18th...Friday</td>
<td>Project Second Chance: Books &amp; Beaujolais</td>
<td></td>
<td>$25</td>
</tr>
<tr>
<td>6:00–8:00pm</td>
<td>A taste of France in Lafayette with wine, appetizers and author talk by Ellen Sussman. All proceeds benefit the adult literacy program, Project Second Chance. cclib.org/psc</td>
<td></td>
<td></td>
</tr>
<tr>
<td>29th...Tuesday</td>
<td>The Commonwealth Club presents (GSLC)</td>
<td>$12 mbns, $22 nonmbns, $7 students</td>
<td></td>
</tr>
<tr>
<td>6:30–7:30pm</td>
<td>Jennifer Granholm &amp; Dan Mulhern: Fighting for America’s Economic Future - The former Gov. discusses being on the front lines of the economic crises. commonwealthclub.org</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>DEC</strong></td>
<td>The Nutcracker Storytime with Diablo Ballet</td>
<td></td>
<td>Free</td>
</tr>
<tr>
<td>3rd...Saturday</td>
<td>A special re-telling of the classic fairytale featuring dancers from the Diablo Ballet and the memorable music of Peter Ilyitch Tchaikovsky. no reservations necessary</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1:00–2:00pm</td>
<td>Berkeley Repertory Theatre Docent talk</td>
<td></td>
<td>Free</td>
</tr>
<tr>
<td>7th...Wednesday</td>
<td>The Wild Bride - A docent will discuss the holiday return of Kneehigh, Britain's extraordinary theatrical troupe and their epic &amp; poetic wonderland. <a href="mailto:reserve@LLLCF.org">reserve@LLLCF.org</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7:00–8:00pm</td>
<td>John Muir Health presents: Healthy Eating Habits for Children</td>
<td></td>
<td>Free</td>
</tr>
<tr>
<td>8th...Thursday</td>
<td>This presentation will discuss the parent-child eating relationship, how to incorporate key nutrients for growth &amp; help your picky eater eat a balanced diet. johnmuirhealth.com/classes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6:30–8:00pm</td>
<td>Lindsay Wildlife Museum: In the Snow</td>
<td>$5/child</td>
<td></td>
</tr>
<tr>
<td>10th...Saturday</td>
<td>Lindsay will help us explore animals in winter. Look, move, create &amp; have fun learning about special winter creatures. Ages 5 - 8. <a href="mailto:reserve@LLLCF.org">reserve@LLLCF.org</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>10:30–11:30am</td>
<td>Lawrence Hall of Science: Making Music with Science</td>
<td></td>
<td>$20/child</td>
</tr>
<tr>
<td>11th...Sunday</td>
<td>Strum, pluck, shake, and drum as you explore the science of sound. Create different sounds, high, low, loud &amp; soft &amp; make your own musical toy. Ages 3-6 <a href="http://www.lawrencehallofscience.org">www.lawrencehallofscience.org</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1:30–2:30pm</td>
<td>Friends of LLLC presents Fratello Marionettes</td>
<td></td>
<td>Free</td>
</tr>
<tr>
<td>20th...Tuesday</td>
<td>Experience the playful music and story by Sergei Prokofiev of Peter and the Wolf, as performed by the amazing and colorful Fratello Marionettes. no reservations necessary</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3:00–4:00pm</td>
<td>Friends of LLLC Sweet Thursday presents: Ron Hansen</td>
<td></td>
<td>Free</td>
</tr>
<tr>
<td><strong>JAN</strong></td>
<td>Ron Hansen, a professor of literature at Santa Clara University &amp; prolific writer of the Old West, will discuss his latest novel, A Wild Surge of Guilty Passion. no reservations necessary</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5th...Thursday</td>
<td>Berkeley Repertory Theatre Docent talk</td>
<td></td>
<td>Free</td>
</tr>
<tr>
<td>7:30–9:00pm</td>
<td>Ghost Light- A docent will discuss this evocative new play, a poetic collage of fiction and memory staged by none other than Jonathan Moscione. <a href="mailto:reserve@LLLCF.org">reserve@LLLCF.org</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>18th...Wednesday</td>
<td>Osher Lifelong Learning Institute (OLLI)</td>
<td></td>
<td>$10</td>
</tr>
<tr>
<td>7:00–8:00pm</td>
<td>Michael Fox - UC Professor Michael Fox will discuss documentary film and film festivals in this special OLLI evening program. <a href="http://www.oli.berkeley.edu">www.oli.berkeley.edu</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>19th...Thursday</td>
<td>Science Cafe: The Science of Steinways and Sounds</td>
<td></td>
<td>$5</td>
</tr>
<tr>
<td>7:00–8:30pm</td>
<td>Concert pianist Justin Levitt will discuss the science behind the creation of the concert grand piano from 12,000 individual parts. Dueling pianos too. <a href="mailto:reserve@LLLCF.org">reserve@LLLCF.org</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>24th...Tuesday</td>
<td>Greenbelt Alliance presents</td>
<td></td>
<td>Free</td>
</tr>
<tr>
<td>7:00–8:00pm</td>
<td>Protecting Open Space and Providing for Future Generations - Alison Hill and Matt Vander Sluis will provide the current local &amp; regional perspective. greenbelt.org</td>
<td></td>
<td></td>
</tr>
<tr>
<td>31st...Tuesday</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7:00–8:00pm</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Please note Library holiday closures: November 24th, December 23rd - 26th, January 1st - 2nd.

**Icon Legend:**
- A - Art
- C - Commonwealth Club
- L - Lecture
- D - Literature
- M - Music
- S - Science & Health
- Y - Youth

**Legend:**
- CH = Community Hall
- A&S = Arts & Science Discovery Center
- HC = Homework Center
- VM = Veterans Memorial
- GSLC = Glenn Seaborg Learning Consortium Program
Library Commission 2011 Annual Report

Commissioner Enholm (District 5)

Now representing libraries in Antioch (main), Bay Point, Crockett, Hercules, Martinez, Pittsburg, and Rodeo as the result of the redistricting of the County Board of Supervisors.

Attended Library-related activities (as photographer*) at Martinez* (Aug), Antioch Main* (Sep), Hercules Library Commission (Oct), Hercules fundraiser (Oct), Orinda City Council* (Oct), and Rodeo Municipal Advisory Council (Oct).

Attended monthly Mayors' Conference meetings in Orinda (Jan), Richmond (Feb), Moraga (Jul), San Pablo (Oct), and Antioch (Nov).

Attended County Board of Supervisors meetings (May, Jun).

Attended school district meetings in Pittsburg USD (Jan).

Attended city council meetings in Pittsburg (Jan), Concord (Feb, Nov), Hercules (Oct), and Richmond (Mar).

Attended meetings involving Senator DeSaulnier (Feb), County Supervisor Gioia (Mar, Apr), Congressman Miller (Mar), Oakland Mayor Quan (Apr), Assemblywoman Bonilla (May, Jun), State Superintendent of Public Instruction Torlakson (Jul, Sep), County Supervisor Uilkema (Oct), and County Supervisor Glover (Oct, Nov).

Attended meetings of Contra Costa Community College Board (Feb, Mar, Apr, May).

Accomplished the invitation from the Library Commission and acceptance of the Contra Costa Community College Board of a newly-created Library Commission seat caused by the end of the County Youth Council.

I am a member of the Bay Point, Crockett, Hercules, and Martinez Friends.

Greg Enholm, Qualifications for Office: Vice Chair, Library Commission

1) **Library Commission Member for 7 years** (since 2004) – Nominated by County Supervisor Federal Glover and appointed by the County Board of Supervisors (Attended all but one meeting).

2) **Member of Library Commission By-Laws Committee**

3) **Mathematics Professor**, Heald College Concord

4) **High school math teacher** for 2000-2009

5) **Elected Director** (Chair and Vice Chair), Ambrose Recreation and Park District 2002-2006

6) **Member** representing those not living in Concord, Concord Naval Weapons Station Reuse Planning Committee 2006-2009 (Appointed by Concord City Council)

7) **Financial analyst** for 1981-2008
Library Commission Meeting
November 17, 2011

AGENDA ITEM
(Acting) Dissemination of Community Library Information
Commissioner Enholm
District 5 (Appointed by Board of Supervisors)
(Restoring Libraries in Antioch (Main), Bay Point, Crockett, Hercules, Martinez, Pittsburg, and Richmond)

Reasons for Resolution Requesting "One Click" Access to Community Library Information
1) Many people and businesses consider moving to Contra Costa County.
2) One logical place to look for information concerning libraries in the County would be the city/town/County web pages.
3) Currently, it can be very difficult or even impossible to navigate to the appropriate Community Library website from city/town/County web pages.

Commission By-Laws
1) Committee members: Commissioners Enholm (District 5), Fuller (Martinez), Smith (District 4), and Tumin (Oakley)
2) III. PURPOSE
3) The Commission is created for the following purposes:
4) A. To serve in an advisory capacity to the Board of Supervisors and the County Librarian.

What Should the Commission Do?
1) Look at city/town/County main home pages on the web
2) Attempt to find information on community libraries from the city/town/County websites
3) Reach a consensus on whether these city/town/County websites offer appropriate access to community library information
4) Discuss the idea of how to improve the situation if necessary including technical considerations
5) Write, discuss, and pass a resolution requesting every city/town/County main web page have a "one-click" button to access the appropriate Community Library information.

Raising Awareness of Community Libraries in Contra Costa County
1) Every City and Town in the County has a website intended for both new arrivals and current residents to learn about the city/town.
2) The County also has a website for this purpose.
3) However, it can be very difficult to impossible to find information on the town's or city's library (or libraries for Antioch and Walnut Creek)
4) The Library Commission should consider passing a resolution requesting that every city/town as well as the County place a "button" on its main home page to allow "one-click" access to the County Library's web page for the appropriate library or libraries.
Public Computer Time Management Review

Recommendations

1. **Err on the side of access.**
   - Computer time should be viewed in the same way as any other library resource. Library staff should enable patrons to make maximum use of all library resources, electronic or otherwise.
   - Ideally, all computers in all libraries would be in continual use during all open hours.

2. **Publish a computer access document.**
   - This document will indicate the number and type of computers (15/30/60/120 minute, Internet/MS Office, etc.) and time-extension procedures in place at each individual library.
   - Document will assist patrons in understanding varying time extension procedures at different libraries, as well as giving all staff a tool to help educate patrons. The intent of making this document available to the public is to increase the transparency of the library’s computer use practices and allow users to make informed decisions about which libraries to frequent for extended computer time.
   - Another goal of this document is to increase equitable access for patrons by allowing them to make informed decisions about which libraries in the county can easily offer them additional computer time.
   - Document will also greatly assist substitute staff in becoming quickly familiar with the working environment regarding time extensions.

3. **Create 15-minute “Express Workstations.”**
   - These no log-in, no-library-card-required workstations (with Microsoft Office software and Internet access) will give community libraries additional options and flexibility in determining the correct balance of workstation types for their respective communities. Not all libraries would be required to host a 15-minute workstation, however, it is recommended that Community Library Managers assess the local environment and give strong consideration to converting one existing workstation (Internet or Catalog) to an Express station.
   - Ideal for drop-in use: printing airline boarding passes, making quick edits to/printing resumes, students printing homework assignments, etc.
• Would provide a means for patrons to gain computer access above and beyond the one hour limit even during busy times when "extra time" could not be given by staff on the bookable computers.
• Would extend computer use to Contra Costa County residents who either don’t have picture identification or who do not want to apply for a library card.
• Option for visitors who do not reside in Contra Costa County to use a computer without having to ask for a temporary number.

4. Create a new Internet-only patron type in CARL.

• The "Internet Only" card would be issued to new patrons who have picture identification but not address verification. The "Internet Only" card would allow patrons to immediately use library computers but would not allow them to charge items.

5. Minimize distribution of temporary passes.

• Temporary numbers should be the last alternative for access and time extension. For the most part, temporary numbers should be reserved for out-of-town visitors who need short-term (one or two days) access, and who need more time than allowed by the 15-minute workstations.

6. Create a culture of constant re-evaluation.

• Community library managers and staff should periodically evaluate computer usage reports and consider the possibility of changing workstations from 30- to 60-minutes, or vice versa, as dictated by demand.

7. Create a tutorial and/or training for staff to become familiar with alterations in procedure.

8. Revise CONTRA COSTA COUNTY LIBRARY RULES FOR INTERNET USE to reflect changes in procedure.


• The committee explored the possibility of establishing an automated system that would allow patrons the self-service option of creating and canceling workstation bookings by phone. Any such automated phone system would require a significant investment in infrastructure (servers, software, etc.). However, at a future date, budget allowing, the Committee recommends that option be revisited.
• Add a "reserve a computer" link to the library’s mobile site to facilitate smart-phone bookings. This has already been implemented.
The Task Team:

- Cathy Sanford, Administrative Liaison
- Maile Adams, Pittsburg Library
- Linda Barbero, Circulation Services
- Kim Baillie, Automation
- Marcia Coudyser, El Cerrito Library
- Noelia Gallo, Concord Library
- Bill Kolb, Walnut Creek Library
- Lisa Loomis, Antioch Library
- Tim Madigan, Hercules and Pinole Libraries
- Laura McKeegan, Automation
- Kathy Middleton, San Ramon and Dougherty Station Libraries
- Joe Pollack, Automation
- Jenna Skinner, Lafayette Library
Some Background

2002
Original time management implementation & trial at resource

Time passes...
More computers in libraries

Still more computers in libraries -- and more people USING computers in libraries...

A brave new world!
(full of people using computers in our libraries)

2011

Infinite possibilities
5. Minimize temporary pass distribution

6. Constantly re-evaluate

7. Train Staff

8. Update the Rules

9. Explore self-service options

**Conclusion**

- Testing already has begun on the new services (Express workstations, Internet-Only card)

- The
- Temporary pass distribution is slowly diminishing
- Staff is being informed and trained on new/different procedures
- Full implementation scheduled for December, 2011

Documentation is being revised

Questions?

Bill Kolb
Walnut Creek Library
bkolb@ccc.lib.org
| Location       | 15-Minute Microsoft Word/Internet | 30-Minute Internet only | 1-Hour Microsoft Office/Internet | 2-Hour Microsoft Office/Internet | Computer Lab * | Attachment
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Atherton</td>
<td>6</td>
<td>4</td>
<td>1</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bay Point</td>
<td>1</td>
<td>4</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sausalito</td>
<td>7</td>
<td>3</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clayton</td>
<td>12</td>
<td>7</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Crockett</td>
<td>1</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clayton</td>
<td>1</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dougherty Station</td>
<td>0</td>
<td>27</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>El Cerrito</td>
<td>3</td>
<td>2</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hercules</td>
<td>3</td>
<td>2</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Kensington</td>
<td>3</td>
<td>1</td>
<td></td>
<td></td>
<td>M-F, 2-4 p.m.*</td>
<td></td>
</tr>
<tr>
<td>Lafayette</td>
<td>4</td>
<td>4</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Martinez</td>
<td>5</td>
<td>3</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fremont</td>
<td>5</td>
<td>3</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oakley</td>
<td>5</td>
<td>3</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ohlone</td>
<td>2</td>
<td>8</td>
<td></td>
<td></td>
<td>M-F, 6 p.m.**</td>
<td></td>
</tr>
<tr>
<td>Pinole</td>
<td>1</td>
<td>8</td>
<td>11</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pittsburg</td>
<td>1</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pleasant Hill</td>
<td>1</td>
<td>8</td>
<td>11</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Prewett</td>
<td>1</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rodeo</td>
<td>1</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>San Pablo</td>
<td>1</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>San Ramon</td>
<td>2</td>
<td>11</td>
<td></td>
<td></td>
<td>M Tu Th F 3-5 p.m.; W 2-5 p.m.*</td>
<td></td>
</tr>
<tr>
<td>Walnut Creek</td>
<td>9</td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ygnacio Valley</td>
<td>7</td>
<td>2</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**NOTE:** Time extensions may vary and are NOT guaranteed.

*Check community library for computer lab hours; computer lab user time limits may vary by location.

**High computer usage during these periods**

_Revised: August, 2011_