CONTRA COSTA COUNTY LIBRARY COMMISSION

AGENDA ATTACHMENT 2

MEETING DATE: Thursday, July 26, 2018
AGENDA ITEM #: 5.B.
ITEM: WORKING COMMITTEE REPORTS – LEGISLATIVE WORKING COMMITTEE

RECOMMENDED ACTION:
No Action Required
INTERNET ARCHIVE PRESENTATION FOR CSL-BTBL MEETING

ABOUT THE INTERNET ARCHIVE

WHO WE ARE:
The Internet Archive, a 501(c)(3) non-profit, is building a digital library of Internet sites and other cultural artifacts in digital form.

WHAT WE STORE
- 300 billion web pages
- 14 million books and texts
- 4 million audio recordings (including 160,000 live concerts)
- 3 million videos (including 1.4 million Television News programs)
- 1.5 million image items
- 100,000 software programs

WHAT WE PROVIDE
We are a library. We provide online access to our digital collection for free. Some collections are restricted (not publicly available), but we work hard to offer access a broadly as we can.

ACCESS FOR PATRONS WITH DISABILITIES
- Historically, we provide PDF, EPUB, and DAISY formats for unrestricted texts
- For restricted texts, we provided TEXT DAISY formats with NLS encryption
  - Intention was to “fit in” with existing technology ecology but still respect restrictions to distribution.

STRENGTHS AND CHALLENGES OF MATERIAL ACCESSIBILITY
- Lots of material! 18 Million texts available
- Automated OCR and format generation
  - Allows us to process books and texts at scale
  - Does not allow for human review and remediation
- Sparse navigational information
- General site accessibility is not ideal
INTERNET ARCHIVE LOW VISION PROGRAM

- Program for schools, universities, and libraries
  - Access to otherwise restricted books (~1.8 Million)
  - Access for students
  - Access for DSS Offices (for further remediation as Authorized Entities)
- Qualifying Authorities sign up end users eligible for disability access
  - Qualifying Authorities are librarians, DSS teams, and other service providers
  - User requires an Internet Archive login (email address and “screen name”)
  - Qualifying Authority confirms eligibility through a simple interface.
- End users find and access content as an “instant loan”
  - In-browser viewing of content
  - Ability to download of materials as EPUB or PDF
  - Downloads of restricted materials carry Adobe DRM

WHERE WE NEED HELP

- Registering qualified individuals for access
- Fostering the circulation of materials
- Signing up new qualifying authorities: Libraries, Schools, other
- Remediation of existing materials.
- Feedback
  - Interest of CSL and BTBL patrons in accessing IA materials
  - Usefulness of the expanding to collections beyond NLS and BookShare scope
  - Practicality of current approach to conferring access
  - Usefulness of current formats for individuals with disabilities: Cognitive, Vision,